

## TRANSCRIPT OF PROCEEDINGS

Before the

FEDERAL COMMUNICATIONS COMMISSION

Washington, D.C. 20554

- - - - -	x	
In the Matter of:	:	CC Docket
Petition of WorldCom, Inc., Pursuant	:	No. 00-218
to Section 252 (e) (5) of the	:	
Communications Act for Expedited	:	
Preemption of the Jurisdiction of the	:	
Virginia State Corporation Commission	:	
Regarding Interconnection Disputes	:	
with Verizon Virginia, Inc., and for	:	
Expedited Arbitration	:	
	:	
In the Matter of:	:	CC Docket
Petition of Cox Virginia Telecom, Inc.,	:	No. 00-249
Pursuant to Section 252 (e) (5) of the	:	
Communications Act for Preemption	:	
of the Jurisdiction of the Virginia	:	
State Corporation Commission Regarding	:	
Interconnection Disputes with Verizon	:	
Virginia, Inc., and for Arbitration	:	
	:	
In the Matter of:	:	CC Docket
Petition of AT&T Communications of	:	No. 00-251
Virginia, Inc., Pursuant to Section	:	
252 (e) (5) of the Communications Act	:	
for Preemption of the Jurisdiction	:	
of the Virginia Corporation	:	
Commission Regarding Interconnection	:	
Disputes with Verizon Virginia, Inc.	:	
- - - - -	x	Volume 1

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Washington, D.C.  
 October 3, 2001

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for Preemption of the Jurisdiction :  
of the Virginia Corporation Commission :  
Regarding Interconnection Disputes with :  
Verizon Virginia, Inc. :  
:  
- - - - - x Volume 1

Wednesday, October 3, 2001  
Washington, D.C.

The hearing in the above-entitled matter came on, pursuant to Notice, at 9:40 a.m.

BEFORE:

DOROTHY ATTWOOD, Arbitrator

KATHERINE FARROBA, Staff

JEFFREY DYGART, Staff

JOHN STANLEY, Staff

FCC Staff Members:

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CATHY CARPINO

WILLIAM KEHOE

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## P R O C E E D I N G S

ARBITRATOR ATTWOOD: Why don't we begin.

For the record, we are opening the proceeding related to the arbitration of agreements, Interconnection Agreements with Verizon, CC Docket Numbers 00-218, 00-251, and CC Docket Number 00-249, with WorldCom, AT&T, and Cox respectively.

I want to thank everybody for coming.

There are a fair amount of people here.

I would also thank you really for the diligence you have expressed in the course of this proceeding. We have done a lot of work, and we are going to continue to do a lot of work, but we are looking forward to the kind of cooperation and effort that you have exhibited throughout now, and I look forward to it in this proceeding as well.

We indicated in our October 1st letter that the opening statements will be very short, and then we will move directly to the cross-examination phase. I think we will have AT&T go first, with WorldCom second, both having 10 minutes, Cox third and then Verizon last.



1           A couple of housekeeping announcements.  
2 First of all, I want to clarify for the record that  
3 the exhibits that were entered during the  
4 prehearing conference are incorporated into the  
5 record of this hearing, so that's just formally to  
6 bring them in.

7           At 10:00, there will be a public address  
8 system being tested in the building. It has no  
9 emergency significance. It's a test. We will at  
10 10:00 take a quick moment to break for that, just a  
11 brief interruption, and then we will continue.

12           I would ask that counsel and witnesses  
13 keep in mind that the Court Reporter doesn't  
14 necessarily know all of the colorful words we use  
15 in the telecom industry, especially at the outset,  
16 so if we could make sure that we not use acronyms  
17 and actually indicate what we are talking about,  
18 and clearly identify that for the Court Reporter,  
19 that people try to take that into consideration.  
20 And avoid as much as possible the overuse of such  
21 words, but we are in an industry that may have  
22 names for everything.

1           For purposes of cross-examination, have  
2 you all reached an understanding about the order of  
3 cross-examination? I know you were working on  
4 that.

5           MS. FAGLIONI: We have not.

6           ARBITRATOR ATTWOOD: We will rotate by,  
7 and we will keep track of that.

8           We will start with Verizon for the first  
9 go in the first panel.

10          Because of space issues, we will have to  
11 see how things work out, but I think we want to--I  
12 think, as a general matter, we will have the  
13 cross-examinations go in seriatim, but you should  
14 recognize we will probably bring everybody back for  
15 purposes of staff questions so that those that were  
16 cross-examined or had cross-examination early on  
17 need to stay on until that panel in its entirety is  
18 excused. So, we may bring everybody back for  
19 questions the staff may have, depending on how much  
20 of the questions remain after the cross.

21          We will also--staff may interrupt during  
22 the cross, but we don't want people to feel free to

1 leave at the end of that. They should stay around.

2 With respect to Cox's motion, we  
3 understand you have reached an understanding.

4 MR. HARRINGTON: Yes, this is J.G.  
5 Harrington for Cox.

6 Roughly simultaneously with the letter we  
7 sent to the Commission yesterday, Verizon sent to  
8 Cox's negotiator new proposed language from Verizon  
9 for I-5, and that language satisfies our concerns  
10 raised in the motion to strike and raised in the  
11 motion to force the August 17th order.

12 So, we believe that has been resolved, but  
13 I will emphasize--and I'm sure Verizon agrees with  
14 this--this is not resolving issue I-5 with the  
15 parties. It just raises the motion issue that was  
16 raised by the motions to strike.

17 ARBITRATOR ATTWOOD: Thank you.

18 MR. DYGART: The only other housekeeping  
19 matter at this point is, so we could effectively  
20 talk with witnesses about contract language that  
21 may appear in the Joint Decision Point List that  
22 you all have submitted, we will move into the

1 record of this proceeding as Commission Exhibit  
2 Number 1, the entire Joint DPL.

3 (Commission Exhibit No. 1  
4 was admitted into  
5 evidence.)

6 MS. FAGLIONI: May I ask for  
7 clarification. Are you moving it in as a  
8 demonstrative exhibit as opposed to indicating the  
9 content of JPL itself?

10 MR. DYGART: Yes, we are moving it in as a  
11 demonstrative exhibit.

12 MS. FAGLIONI: Thank you.

13 ARBITRATOR ATTWOOD: For the record, we  
14 need to identify ourselves. I'm sorry we didn't do  
15 that at the outset.

16 Dorothy Attwood, Chief Arbitrator for his  
17 hearing.

18 MR. DYGART: Jeff Dygart, Common Carrier  
19 Bureau.

20 MS. FARROBA: Katherine Farroba, Common  
21 Carrier Bureau.

22 MS. PREISS: Tamara Preiss, Common Carrier

1 Bureau.

2 MR. THAGGART: Henry Thaggart, Common  
3 Carrier Bureau.

4 MS. CARPINO: Cathy Carpino, Common  
5 Carrier Bureau.

6 MR. KEHOE: William Kehoe, Common Carrier  
7 Bureau.

8 MR. HARRINGTON: J.G. Harrington, Cox  
9 Virginia Telecom, Inc.

10 MR. SCHNEIDER: Mark Schneider from Jenner  
11 & Block, representing WorldCom.

12 MS. KELLEY: Jodie Kelley from Jenner &  
13 Block, representing WorldCom.

14 MR. KEFFER: Mark Keffer, AT&T.

15 MS. BALDANZI: Stephanie Baldanzi, AT&T.

16 MS. FAGLIONI: Kelly Faglioni, Hunton &  
17 Williams, on behalf of Verizon Virginia.

18 MR. GARY: Rick Gary on behalf of Verizon  
19 Virginia.

20 ARBITRATOR ATTWOOD: Why don't we begin  
21 with opening statements, then, from AT&T.

22 OPENING STATEMENTS BY COUNSEL FOR

1 AT&T

2 MR. KEFFER: Mark Keffer for AT&T.

3 PSI Net, Teligent, Links Networks, XO  
4 Communications, Winstar, Northpoint, Rhythms, ICG,  
5 HarvardNet, DSL Net, RCN Corporation, Covad.

6 All of these Internet Service Providers  
7 and CLECs--and others--have now either gone  
8 bankrupt or cut back their growth and expansion  
9 plans. Verizon Virginia's own data shows that over  
10 300 co-location arrangements are presently being  
11 leased by CLECs that are either operating under  
12 bankruptcy protection or who have declared  
13 bankruptcy.

14 The three CLECs before the FCC in this  
15 proceeding are faring only slightly better. Since  
16 January 1999, AT&T has lost over half of its market  
17 value, so has WorldCom. Now, of the group, Cox is  
18 the relative star. Its share price has fallen only  
19 about 30 percent since its high in January of 2000.

20 Now, what's going on here? It's simply  
21 this: The bright promise of the Telecom Act of '96  
22 is not being fulfilled the way Congress and this

1 Commission have intended. Not even close. Local  
2 exchange competition and the benefits that such  
3 competition can and should deliver to consumers in  
4 the form of lower prices, more choices, and better  
5 customer service, remains an unfulfilled promise to  
6 the American people.

7 Now, why has it turned out that way?

8 Well, some like to argue that economic conditions  
9 have not been right, that CLECs went on a binge of  
10 overinvestment after the Act became law, and the  
11 recent downturns are simply part of the process of  
12 sorting out the winners and losers. Some also  
13 argue that CLECs are mismanaged or incompetent.  
14 And based on what I have observed first-hand after  
15 the AT&T divestiture in 1984, I have to dismiss  
16 those arguments as uninformed and just plain wrong.

17 Telecommunications competition can work,  
18 and the long-distance market has proven it. As  
19 long-distance competition emerged in the eighties  
20 and nineties, there were, to be sure, a broad range  
21 of mergers and consolidations, but those mergers  
22 occurred to make carriers stronger, not because of

1 widespread failures. As competition became more  
2 intense, prices fell, consumers benefited. Just by  
3 way of example, in Virginia, AT&T's average  
4 in-state prices fell by nearly 50 percent in the  
5 decade from 1990 to 2000, while at the same time  
6 its volumes increased by some 60 percent. In the  
7 long-distance business, competition has worked the  
8 way it should: to lower prices and give consumers  
9 real choice.

10           Unfortunately, local competition is  
11 following a much different track. Instead of  
12 merging and consolidating to become stronger, CLECs  
13 are simply going bankrupt or selling their assets  
14 at fire-sale prices. Local competition is dying  
15 before it even had a chance to begin.

16           Why has long-distance competition been so  
17 successful, but local competition a relative  
18 nonstarter? The problem is not with the Act.  
19 While the Act has its problem areas, the overall  
20 structure is sound, certainly sound enough to allow  
21 local competition to emerge. Nor has the problem  
22 been with the FCC's rules and guidelines for



1 implementing the Act.

2           Here again, while those rules have some  
3 problems--and as the Commission well knows, AT&T  
4 has not been shy about expressing its concerns--the  
5 rules generally are adequate to promote local  
6 competition.

7           So, where is the problem? From my  
8 perspective, the biggest impediment to the  
9 development of local competition has been the  
10 failure of the states--the failure of the  
11 states--to implement this Commission's pricing and  
12 interconnection rules as they should.

13           No, why is that? Again, from the  
14 perspective of someone who has been involved in  
15 state regulatory matters for over 20 years, the  
16 reasons are straightforward and, in hindsight,  
17 probably were entirely predictable at the time the  
18 Act became law.

19           For one thing, the states have been  
20 largely confused by the concept of TELRIC,  
21 T-E-L-R-I-C, all caps. The TELRIC concept was a  
22 new one for state regulators, and for the most part

1 they implemented it poorly. The comfort zone for  
2 most state commissions is the traditional rate case  
3 where you reserve the expenses for some historical  
4 test year, make the appropriate pro forma  
5 adjustments for known and measurable changes, and  
6 set rates for the future. Those principles work  
7 fine in a monopoly environment, but they do not  
8 work when the objective is to introduce competition  
9 in an industry experiencing rapid technological  
10 change.

11           Take local switching rates as an example.  
12 As Ms. Pitts and Ms. Murray address in their  
13 testimony, because the costs of switching are  
14 fairly uniform across the country, one would expect  
15 that TELRIC-driven UNE rates for switching would  
16 also be somewhat homogenous. But that's far from  
17 the case. A CLEC purchasing a switch port at 1500  
18 minutes of local switching could pay anywhere from  
19 about \$3 for switching in states like Tennessee,  
20 Georgia, Washington and New Mexico, but twice that  
21 much in Texas, Maryland and New Jersey, three times  
22 that much in Massachusetts and Connecticut, and

1 over ten times that much in Maine. Now, all those  
2 rates cannot be TELRIC-compliant, and it may be  
3 that none of them are.

4           The confusion over TELRIC has not been the  
5 only problem. The states have also,  
6 understandably, been risk-averse. Even before the  
7 Act was signed into law, Verizon was telling state  
8 regulators and their staffs that implementation of  
9 the Act was going to drive up rates for basic  
10 residential telephone service.

11           Now, the states responded to that news by  
12 trying to inch towards competition, and the outcome  
13 from the first round of arbitrations in '96 and '97  
14 became something of an experiment. The state  
15 commissions' objective in many instances was to  
16 implement UNE rates that would allow some  
17 competition to see how it would work, but not  
18 enough competition for competition to become  
19 widespread. What they were hearing from the RBOCs  
20 was that they wanted to be very cautious about how  
21 competition evolved in their states.

22           What we are seeing now, of course, is that

1 the CLEC guinea pigs who drafted business plans and  
2 made investments, and who tried to enter the local  
3 market-based on their faith that the states would  
4 implement UNE rates as the FCC intended, are not  
5 surviving the experiment.

6           Where do we go from here? Can local  
7 competition become a reality? Can the CLEC  
8 bloodletting be stopped? I believe, I hope, and I  
9 pray that the answer is yes, but that answer  
10 depends on whether this Commission acts swiftly,  
11 boldly, and decisively. In this case, the Virginia  
12 Commission, in what may ultimately prove to be a  
13 strike of regulatory genius on its part, has now  
14 given the FCC an opportunity to show the states how  
15 TELRIC principles should be implemented and what  
16 terms and conditions need to be put in place so  
17 real and meaningful competition finally begin to  
18 emerge. And asking the FCC to conduct this  
19 arbitration, the Virginia Commission has, in  
20 practical effect, asked the FCC to instruct the  
21 states on how to implement appropriate TELRIC  
22 rates. The FCC here has a golden opportunity to

1 show the states how it's supposed to be done.

2           Let's be clear: This is more than a good  
3 chance to get things right. It may be the only  
4 chance to get things right. Unless this Commission  
5 sets UNE rates, terms, and conditions of this  
6 proceeding to unleash the power and promise of the  
7 Telecom Act, CLECs are going to continue to exit  
8 the market, and the Act will be declared a failure.

9           This case is the last best chance to get  
10 things done. We have got a lot of issues to cover  
11 in the next month. Let's roll up our sleeves and  
12 get to work.

13           ARBITRATOR ATTWOOD: Thank you.

14           MS. KELLEY: Would you like me to start?

15           ARBITRATOR ATTWOOD: I suspect this will  
16 happen at 10. Why don't we take a minute and plan  
17 to resume at 5 after 10 so that you're not  
18 interrupted.

19           (Brief recess.)

20           ARBITRATOR ATTWOOD: Why don't we go back  
21 on the record.

22           OPENING STATEMENT BY COUNSEL FOR

1 WORLDCOM

2 MS. KELLEY: Good morning. I would also  
3 like to take the time available to me this morning  
4 to try to put the issues we raised in context, and  
5 explore some of the themes that are common to the  
6 issues that are before you.

7 And I would like to start first with the  
8 1996 Act. As you all know, in addition to the  
9 specific requirements of the Act, Congress  
10 delegated to both Federal and state regulators both  
11 the authority and the duty to implement them in a  
12 way that made them work.

13 Now, to the FCC again, as you well know,  
14 gave the task of promulgating and implementing  
15 regulations, but it also understood those  
16 regulations alone weren't enough. They had to be  
17 translated into actual working agreements between  
18 the new entrants and incumbents.

19 The 1996 Act does not lead the incumbents  
20 to dictate the terms of those agreements. Instead,  
21 it sets up a process by which new entrants can ask  
22 for the terms and conditions they need to make

1 these requirements work to actually enter local  
2 markets. And if they can't agree--and we  
3 frequently can't agree--it imposes a process, and  
4 it directs state commissions or the Commission  
5 acting in the place of the Virginia Commission to  
6 resolve all open issues by proposing appropriate  
7 conditions as required to implement the Act.

8           Now, in a normal commercial relationship  
9 this must be a simpler process. In such a  
10 relationship, the supplier--Verizon--would have  
11 every incentive to make this process simple and  
12 painless for us to buy. It would be easier to  
13 order their product, for example. And if we wanted  
14 it delivered at a certain time that they could do  
15 it, they would want to do it. And they would want  
16 to make all the mechanisms that go along with the  
17 it as well. If we want some type of billing, for  
18 example, they would be normally happy to provide  
19 it.

20           And they would do this and more because in  
21 that kind of relationship they would want us to  
22 come back. They would want us to buy more from

1 them. Indeed, in a normal commercial relationship,  
2 the supplier not only wants the buyer to purchase;  
3 they need the buyer to survive.

4           So, in a competitive market, the supplier  
5 would do whatever it took within the bounds of  
6 what's reasonable to provide any good or service  
7 the buyer wanted and the manner they wanted it.

8           In this context, of course, the incentives  
9 are stood on their head. The incumbents don't want  
10 to help us. And I'm not trying to disparage them.  
11 I'm not suggesting that they're bad people, but  
12 Verizon is a business, and they know full well that  
13 every customer we take from them in the State of  
14 Virginia, in fact, we take from them. And they  
15 know that we need to rely on them to attract these  
16 customers, to provision service to these customers,  
17 and to keep these customers.

18           So Verizon, our sole supplier here for the  
19 critical inputs we need to provide our service, has  
20 no incentive to make it easy for us to order  
21 elements, no incentive to provision them in a  
22 manner that's easier and more efficient to serve



1 our customers, and no incentive to set up processes  
2 like billing workable. The incentives, indeed, are  
3 the opposite. They know every way they could make  
4 it little more difficult or little more expensive  
5 for us, makes it harder for us to enter the market.  
6 They know that every way in which the customer  
7 experiences the transition from Verizon to us is  
8 less than seamless, makes it more likely that  
9 customer will experience our service as a barrier  
10 and a return for Verizon.

11           And the FCC expressly recognizes the local  
12 competition order. It noted incumbent LECs have  
13 both the incentive and the ability to engage in  
14 many kinds of discrimination for the very reasons  
15 we have been talking about.

16           Now, what all this means is WorldCom is  
17 here today asking us to give what the Act  
18 understands we need, not just bare bones agreement,  
19 not an agreement that references applicable law or  
20 points to the Act or points to the FCC's  
21 regulations, but instead the specific terms and  
22 conditions in an agreement that allows the

1 requirements of the Act and of the implementing  
2 regulations to be turned into a competitive  
3 reality.

4           Now, I know there are a lot of issues on  
5 the table, but I ask you to remember that we are  
6 asking for each of the things we ask for because,  
7 in our judgment, and in our experience--and we have  
8 spent, after all, five years trying to enter local  
9 market--this is what we need.

10           And although I'm sure all of us, including  
11 me, have at times looked at this list and thought,  
12 "Can't we let some of this go?" The answer is no,  
13 we can't. The list of issues is long, but it's  
14 long because we have sought them. And Verizon, who  
15 has no incentive to give them to us, has not. They  
16 understand they could contest issue after issue  
17 after issue. Some of them they may win. And every  
18 clause remains ambiguous, every legal issue remains  
19 unresolved, makes it that much harder for us to  
20 enter local markets.

21           Now, I thought I would take these broad  
22 principles and reduce them to a few themselves we

1 will see over and over in the issues that are  
2 before you. One recurring theme in the issues  
3 presented is one that I touched on: Verizon's  
4 assertion that the contract should be minimal. It  
5 should be bare bones, and it should point solely to  
6 applicable law. They say, by and large, "We will  
7 give you what the Act requires, but no more. To  
8 the extent we need details, we could work it out  
9 later. It's complicated. Let's do it on a  
10 case-by-case basis."

11           As an initial matter, that begged the  
12 question of what the applicable law is and what  
13 terms should be implemented to implement it. And  
14 as this case highlights, we can't typically agree  
15 on that. Verizon's GRIPS proposal is a good  
16 example. They acknowledge they have to  
17 interconnect with us. They acknowledge that the  
18 Commission has indicated that new entrants can  
19 select single point of interconnection, but they  
20 say, "In our view, we should get to pick an  
21 interconnection point. You come and get the  
22 traffic that originates on our network, and if you

1 don't want to bill to us, we are happy to charge  
2 you access rates for the privilege of doing  
3 business." In our view, the FCC's current  
4 regulations loudly preclude that, but we can't  
5 reach agreement on that.

6           When there are changes in law, we run into  
7 the same problem. Combinations is a good example.  
8 We disagree vehemently about the effect of the 8th  
9 Circuit's decision, and there was a change in the  
10 law. But the parties disagree vehemently what that  
11 change means, and we have been fighting about it  
12 since that change occurred, and we are fighting  
13 about it now.

14           We also disagree about what we do when we  
15 disagree. One issue before you is a change in law  
16 provision. In Verizon's view, if the law changes  
17 in a way that it believes allows it to stop doing  
18 something that it was required to do, it's just  
19 going to stop doing it, even if we don't believe  
20 that change in law allows it to stop. And we  
21 think, especially in the incentives we talked  
22 about, that that's a terrible idea.

1           We are also unable, by and large, to reach  
2 agreements on a case-by-case basis. It's not a  
3 good idea to defer these issues. One small example  
4 is supergroups. These are trunks that can carry  
5 traffic from different jurisdictions. Now, we want  
6 these because they're more efficient for us. More  
7 different kinds of traffic to travel over one  
8 trunk, the fewer trunks we have to buy. And we get  
9 this from other carriers so we know it can be done.

10           In the last Virginia agreement, the one  
11 that's just expiring, there was a clause in which  
12 the parties agreed to work cooperatively together  
13 and to develop these types of trunks. We never got  
14 them. We are back before a commission three, three  
15 and a half years later still trying.

16           Myriad other examples. We can't agree on  
17 who is responsible if Verizon, in carrying out the  
18 obligations under the agreement we will eventually  
19 enter into, is convinced something is legally  
20 wrong. Verizon says it should be us that's  
21 responsible.

22           One small example is directory listings.

1 We say if Verizon makes an error when it's  
2 inputting our customer direct list, they should be  
3 responsible for that error, and they say, "No, if  
4 we engage in wilful misconduct, if it's your  
5 customer, it's your responsibility."

6           A critical point, I think, is this:  
7 Verizon is anxious for details in a contract that  
8 insulate them. You will see some language in  
9 Section 1 of the UNE attachment, and I'm obviously  
10 paraphrasing, but it says essentially this: "We  
11 will give you UNEs and combinations, but only to  
12 the extent we have to. And if it turns out we  
13 don't have to, we are not going to do it. And  
14 don't think because we are going to agree to  
15 something in here that that means that we are  
16 legally obligated."

17           This is not a contract provision where the  
18 seller wants to buy. And for as much protective  
19 detail they want for themselves, they are fighting  
20 to keep out the kind of details we need, all the  
21 terms and conditions that allow us to take what the  
22 Act requires and turn it into what the Act holds

1 out the promise for: true competition in Virginia's  
2 markets.

3 We appreciate your patience and your  
4 attention as we explain to you over the next week  
5 and a half what those terms and conditions are that  
6 we seek, and why it's appropriate for you to order  
7 they be included in our agreement.

8 ARBITRATOR ATTWOOD: Thanks very much.

9 OPENING STATEMENT BY COUNSEL FOR

10 COX

11 MR. HARRINGTON: J.G. Harrington of Dow,  
12 Lohnes & Albertson for Cox.

13 Cox worked very hard to resolve as many  
14 issues as possible in negotiations with Verizon,  
15 and largely was successful. As a result, Cox has  
16 presented only 11 issues in this proceeding which  
17 is easily the smallest number. We are happy about  
18 that.

19 In the give and take of the negotiation  
20 process, Cox compromised anywhere it felt it could  
21 because it wanted to maximize the likelihood of  
22 reaching an agreement.

1 Cox is small compared to the other  
2 companies here, and arbitration is not a  
3 cost-efficient, but we would like to resolve all  
4 the issues. For that reason, even in this  
5 proceeding, many of Cox's positions represent  
6 compromises from what Cox would normally like to  
7 do, but there were efforts to find resolution, and  
8 I think that's been the theme of everything Cox has  
9 tried to do.

10 Nonetheless, we have 11 issues from Cox's  
11 perspective. We believe the evidence in this  
12 proceeding is going to show quite clearly that  
13 Cox's position is reasonable in each of these  
14 issues and should be adopted.

15 The Cox issues fall into a small number of  
16 categories. The largest of those are issues  
17 related to network architecture. And I'm not going  
18 to go through each of the 11 issues, although  
19 that's conceivable to do that in the time  
20 allocated, but generally the network architecture  
21 issues focus on the question of whether Verizon or  
22 Cox is to decide what Cox's network architecture



1 looks like, directly or indirectly. In some cases,  
2 the decisions of Verizon are one to make for Cox  
3 are made indirectly. For instance, in their GRIPS  
4 proposal, they are forcing Cox to bear the  
5 financial consequences of Verizon's decision not to  
6 connect with interconnect. In such cases as issue  
7 I-3 on co-location, Verizon wants to obtain the  
8 opportunity to co-locate a Cox facility where that  
9 right doesn't exist.

10           The second category of issues is issues  
11 related to intercarrier compensation. In the case  
12 of those issues, Verizon again is seeking, through  
13 the negotiations and through the proposals it's  
14 made in this proceeding, to limit Cox's ability to  
15 get paid for the traffic that Cox actually carries,  
16 again in a way that advantages Verizon.

17           The third category is related to the  
18 customer of the treatment of proprietary  
19 information, CPNI, and whether, in fact, Verizon  
20 has the right to monitor Cox's use of CPNI in ways  
21 that Cox thinks could be very well anticompetitive.

22           The last category of issues--and I left an

1 issue out here--has to do with basic terms of the  
2 contract and when the contract can be terminated.  
3 Again, Verizon's proposals have sought to give it  
4 the right to terminate that would be detrimental to  
5 Cox and detrimental to competition.

6           Verizon's positions on all of these issues  
7 share certain characteristics among the issues, and  
8 all those characteristics are significant to the  
9 Commission's decision in this proceeding. In  
10 several cases, Verizon's proposed language is  
11 actually contrary to the Commission's requirements,  
12 Commission decisions, and even the provisions of  
13 Section 251, and that's particularly the case with  
14 co-location.

15           Second, Verizon in many cases has made  
16 proposals that would give it rights under the  
17 agreement that it does not give to--that Cox would  
18 not have under the agreement or have not been  
19 granted to Verizon by a legal or regulatory body.  
20 For instance, such as Verizon's proposal to cap  
21 rates for services provided by Verizon or its  
22 proposal to get audit right for ISP but not allow

1 Cox to do the same.

2           Third, many of Verizon's positions do not  
3 recognize Cox's status as a co-carrier. This is a  
4 very important point in this proceeding. While Cox  
5 is a lot smaller than Verizon, Cox still has the  
6 same status as a co-carrier as any other telephone  
7 service company in Virginia, and the agreement has  
8 to recognize that status.

9           In many cases, Verizon's positions would  
10 just force what Verizon wanted the network to look  
11 like on Cox or would abdicate Verizon's right as a  
12 co-carrier, the issue like forecasting and the  
13 GRIPS proposals would be one.

14           Verizon also makes provisions that lack  
15 the standards which could implement them. For  
16 instance, their proposal for what you would call  
17 "local traffic" doesn't have any standards by which  
18 you would judge local traffic. Similarly, they  
19 don't have any standards for access to CPNI or for  
20 use of OSS.

21           Finally, in some cases, Verizon tries to  
22 abrogate powers to themselves, and decide what

1 rates are good or not good.

2           Finally, I think it's important for this  
3 Commission to recognize that the three petitioners  
4 are not all the same. There are differences in the  
5 language proposed to differences in some of the  
6 positions. While Cox believes that all the  
7 petitions are right on all the common issues, we  
8 think the Commission needs to focus on differences  
9 when Verizon doesn't do so. In many cases, Verizon  
10 treats the petitioners as if they are the same.  
11 That is not the case. As we will show through this  
12 proceeding, these differences make it particularly  
13 clear that the Cox position should be upheld in  
14 this proceeding.

15           Thank you very much.

16           ARBITRATOR ATTWOOD: Thanks a lot.  
17 Verizon?

18           OPENING STATEMENT BY COUNSEL FOR  
19           VERIZON VIRGINIA

20           MS. FAGLIONI: I'm Kelley Faglioni, Hunton  
21 & Williams, on behalf of Verizon, and I thank you  
22 for your attention. We are here today kicking off

1 the noncost/nonpriced part of the proceeding, and  
2 so I will leave to the later sets of this  
3 hearing--the later weeks of this hearing the issue  
4 of cost and price. We heard some comments that  
5 suggest that maybe we are not talking about normal  
6 commercial relationships, and I believe you will be  
7 hearing more on the cost and pricing side of the  
8 case as to why or what the incentives for Verizon  
9 to behave in a normal corporate relationship or  
10 commercial relationship are there or not there.

11 But by its nature, this arbitration  
12 requires the parties to talk about what they could  
13 not do, what they could not resolve and in many  
14 instances what Verizon won't agree to do. But  
15 before spending the next couple of weeks focusing  
16 on more of the same, step back with me for a minute  
17 and look at what Verizon does.

18 Verizon has stepped up to its duties to  
19 negotiate. Prior to the time when each of the thee  
20 petitioners filed their respective petitions,  
21 Verizon, AT&T, and Cox had reached resolution on  
22 significant portions of their Interconnection

1 Agreements. As we stand here today, despite the  
2 slow start with WorldCom, the parties have cut in  
3 half the number of outstanding issues relative to  
4 the open issues that were filed with the respective  
5 petitions and answers.

6 Step back with me also to focus on the  
7 bigger picture of the Interconnection Agreements  
8 that will result from this proceeding, although the  
9 AT&T, Cox, and WorldCom agreements will each vary  
10 in terms of their numbering system, their  
11 attachments, their organizations, the grouping of  
12 content, you're generally going to find that each  
13 of the Interconnection Agreements has or will have  
14 at the end of this process change of law  
15 provisions, provisions to address new requests for  
16 service, and provisions to address dispute  
17 resolution in the future.

18 As you consider each of the individual  
19 issues presented for arbitration here, do so  
20 against that backdrop and with an eye on how a  
21 particular issue or provision fits in the agreement  
22 as a whole. While designed for Virginia and

1 designed to meet the parties' needs as best we know  
2 them today, the resulting Interconnection  
3 Agreements are, and should be, constructed to be  
4 documents that have vitality and remain current in  
5 a changing legal and technological landscape.  
6 Whether or not they should, the agreements likely  
7 will have vitality beyond Virginia and beyond the  
8 commissioners sitting here today.

9           Despite the natural tendency of the  
10 arbitration proceeding to focus on the unresolved  
11 things, the Interconnection Agreements--either as  
12 already agreed as Verizon proposes--demonstrates  
13 how much Verizon is doing.

14           First and foremost, Verizon steps up to  
15 its responsibility to comply with applicable law.  
16 This is evident throughout the contract language  
17 that Verizon either agrees to or has proposed, with  
18 references throughout that document, the provision  
19 of levels or services in accordance with applicable  
20 law. Verizon makes it the guiding principle of its  
21 agreements as it should be. As the Commission has  
22 recognized in the course of this arbitration, this

1 proceeding is not the appropriate place to change  
2 the law. The applicable law is the keystone of the  
3 Interconnection Agreement provides flexibility  
4 without the need for excessive detail that will  
5 quickly date the document or require constant  
6 revision or amendments of documents. There is no  
7 need to rephrase or restate the law in the context  
8 of the agreement which, at worst, seems to be an  
9 attempt to undermine or circumvent the law, and, at  
10 best, an unnecessary interjection of ambiguity.

11           There are numerous instances in which  
12 petitioners advance a position inconsistent with  
13 the law and inconsistent with the concept that  
14 applicable law must be the guiding principle of the  
15 Interconnection Agreement.

16           AT&T attempts to push Verizon's line  
17 sharing and splitting obligations beyond currently  
18 applicable law by seeking resold advanced services  
19 or a UNE platform, going beyond this Commission's  
20 Line Sharing Order, Line Sharing Reconsideration  
21 Order, Verizon's Connecticut 271 Approval Order,  
22 and Verizon Pennsylvania 271 Approval Orders.



1 Another example with respect to Verizon's  
2 obligation to negotiate intellectual property  
3 rights for the petitioners' benefit, petitioners  
4 want more than what applicable law requires,  
5 suggesting that Verizon, in effect, provide a  
6 guaranty or indemnity to them.

7 A final example, contrary to applicable  
8 law that recognizes that written consent may be  
9 required to migrate a customer's service to another  
10 provider, WorldCom seeks to eliminate this form of  
11 verification--that is, written consent--to migrate  
12 that customer service. Verizon steps up to its  
13 duties under applicable law, but in doing so should  
14 not be put in the position of foregoing or  
15 contracting away the protections of applicable law  
16 as it may evolve.

17 Second, in addition to stepping up to its  
18 obligations under applicable law, Verizon steps up  
19 to its responsibility to interconnect. However,  
20 Verizon's duty to interconnect, which is a duty  
21 petitioners share with Verizon, as Verizon points  
22 out in issue 13 addressing reciprocal co-location,

1 Verizon's duty to interconnect is not free license  
2 to petitioners to micromanage Verizon's network,  
3 products, services, or business operations.  
4 Verizon's duty to interconnect is not an invitation  
5 to petitioners to shift the financial costs of  
6 their own network decisions to Verizon. Verizon's  
7 duty to interconnect is not the opportunity for  
8 petitioners to dictate what should go on Verizon's  
9 drawing board. Verizon must interconnect, yes, but  
10 it does not thereby become the CLEC subcontractor.

11           As the Eighth Circuit made clear, CLECs  
12 are entitled to access an incumbent's LEC existing  
13 network, not to build a superior one. Verizon need  
14 not build a superior network, and if petitioners  
15 want something more than that, they could build it  
16 themselves.

17           They can and they should. In fact, this  
18 result should be encouraged. A primary purpose of  
19 the Act is to promote the rapid deployment of rival  
20 telephone networks to create facilities-based  
21 competition, not to have ILECs like Verizon  
22 subsidize its' competitors' entry into local

1 markets. The necessary and impair standard  
2 underscores this principle of applicable law,  
3 recognizing that the petitioners can self-provision  
4 or, if services are available in the market,  
5 Verizon should not be required to provide that  
6 service at regulated--that is, TELRIC--prices.

7           To require Verizon to provide more than  
8 its network as is, or to micromanage Verizon's  
9 network, should be rejected. Verizon has one  
10 network in Virginia. For the purpose of serving  
11 all its customers, both retail and wholesale, and  
12 for the integrity of Verizon's one network, Verizon  
13 must be permitted to run its own network.

14           A few examples: Verizon interconnects  
15 with petitioners, allowing traffic to traverse its  
16 network, including transit traffic, which is  
17 traffic that neither originates or terminates to a  
18 Verizon customer. Although Verizon is not required  
19 to carry this transit traffic, it has agreed to do  
20 so. If traffic is tandem routed without  
21 limitation, Verizon's tandems will be exhausted.  
22 As discussed relative to issues I-4 and III-1,

1 Verizon should not be forced to build more tandems  
2 so petitioners can avoid interconnecting with other  
3 carriers as they are required to do under the Act.  
4 Rather, Verizon should reasonably protect its  
5 existing tandem resources by requiring direct and  
6 end-office trunking when petitioners' traffic  
7 volume reaches DS-1.

8           WorldCom attempts to force Verizon to  
9 develop alternative transport facilities for  
10 WorldCom customer if none exist in the network now.

11           WorldCom's request for multijurisdictional  
12 trunk groups would require Verizon to build a new  
13 system that would measure usage differently than it  
14 does today.

15           AT&T requests that Verizon build dark  
16 fiber, which, by definition, are spares not in  
17 service, and to upgrade electronics to make dark  
18 fiber available.

19           Verizon steps up to its duties to  
20 interconnect, but do not confuse the concept of  
21 competition in that interconnection with Verizon's  
22 existing network with its services with the kind of

1 competition that will bring new technologies and  
2 the rapid deployment of new networks.

3           Third, Verizon steps up to its duty to  
4 provide its network and services at parity and in a  
5 nondiscriminatory manner. Verizon must provide  
6 services, products, and processes to hundreds of  
7 CLECs and countless end users. Verizon employees  
8 cannot reasonably be expected to do that at parity  
9 and in a nondiscriminatory manner if they're  
10 expected to follow processes and procedures that  
11 differ for each CLEC.

12           Industry forums and collaboratives provide  
13 an efficient and fair way to ensure that Verizon  
14 provides services in a consistent and  
15 nondiscriminatory manner. Detailed and varying  
16 provisions in an Interconnection Agreement  
17 undermine that principle of parity and  
18 nondiscrimination. Instead, broad references to  
19 industry forums and collaboratives allow for  
20 consistency and flexibility to account for industry  
21 consensus and developments.

22           The arbitration of an Interconnection

1 Agreement should not provide petitioners an  
2 opportunity to circumvent the results of industry  
3 forums and collaboratives or get a result or a  
4 special deal outside the context of that forum or  
5 collaborative.

6           A few examples: With respect to its  
7 provision of advanced services, Verizon proposes to  
8 make available to AT&T and WorldCom whatever comes  
9 out of the New York collaborative. In fact,  
10 WorldCom agrees generally with this proposal unless  
11 it doesn't get what it wants in the collaborative.  
12 CLEC participants in the collaborative are not  
13 going to get everything they want in the time frame  
14 they wanted.

15           But I remind you, Verizon has to do this  
16 in a manner that's not discriminatory in the CLECs.  
17 The Verizon forecast procedures came out of the New  
18 York industry forum and collaborative and should  
19 apply to CLECs across the board.

20           Verizon's meet point billing proposal  
21 complies with MECAB and MECOD documents.

22           Verizon's transmission and routing of

1 exchange services are based on industry  
2 collaboratives and forums.

3           A final example, rather than spelling out  
4 the details of the call detail that must be  
5 exchanged, Verizon proposes to exchange call detail  
6 formatted in accordance with OBF's EMI, MECAB and  
7 MECOD documents.

8           Verizon steps up its duty to provide  
9 network and services at parity and in a manner that  
10 is nondiscriminatory.

11           Fourth and finally, Verizon steps up to  
12 its own business risk and responsibilities and asks  
13 that petitioners do the same. This issue underlies  
14 each of the network architecture issues. The first  
15 issue, I-1, affects the remaining architecture  
16 issues. If WorldCom, AT&T, or Cox choose to locate  
17 only one point of interconnection in a LATA, each  
18 should be financially responsible for the Verizon  
19 call to the point of destination when that call  
20 leaves the calling area.

21           Verizon steps up to its duty to  
22 interconnect and the cost of its network, but

1 petitioners likewise should step up to the cost of  
2 their own network design choices. If petitioners  
3 are not required to bear the cost of their own  
4 network design choices, they will have no incentive  
5 to deploy their own networks consistent with the  
6 goals of the Act.

7           That which petitioners claim is efficient  
8 may only be efficient to petitioners because they  
9 have improperly shifted the cost of doing business.  
10 Moreover, WorldCom wants indemnification against  
11 what is known as clip-on fraud. Verizon takes  
12 reasonable measure to secure its network, and there  
13 are certain risks associated with providing retail  
14 telephone service, and when WorldCom has the retail  
15 end user, it should have the risk.

16           As part of stepping up to their own  
17 business risk and responsibilities, and as entrants  
18 into the local markets, the petitioners should not  
19 be permitted to leverage or game the system to  
20 circumvent and erode the applicable access and  
21 interexchange services or otherwise improperly use  
22 their access to services. There are numerous



1 examples of issues in which petitioners seek to do  
2 just that. In an attempt to do end-run around  
3 access charges, NXX rather than a geographic  
4 location determine whether a call is subject to  
5 reciprocal computation rather than access charges.

6           WorldCom's request for supergroups or  
7 supertrunks will obscure their obligation to pay  
8 access charges. WorldCom is trying to game the  
9 system by aggregating its exchange access traffic  
10 at certain points and then running it into  
11 Verizon's LIDB under a local point code. The point  
12 code is used to identify the traffic as local or  
13 access, and the difference is the applicable price,  
14 which is lower if WorldCom uses the local point  
15 code. If WorldCom uses the local CLEC point code  
16 for all traffic, Verizon can't identify which  
17 traffic is supposed to be billed at the higher  
18 tariffed rate. Thus, WorldCom attempts to use its  
19 local Interconnection Agreement to avoid otherwise  
20 applicable tariff rates for exchange access  
21 traffic.

22           AT&T is attempting to provide service to

1 IXCs--not to its local end users--when it seeks in  
2 a local Interconnection Agreement what it calls  
3 "independent services."

4           At the end of the day, and despite  
5 petitioners' complaints about what Verizon won't  
6 do, Verizon steps up. It steps up to its  
7 responsibility to comply with the law, its duty to  
8 interconnect, its duty to provide its network and  
9 services at parity, and in a nondiscriminatory  
10 manner, and to its own business risk and  
11 responsibilities.

12           In fact, in many instances the question is  
13 not whether petitioners get a service or whether  
14 they get an element or certain information. It's  
15 more often an issue of how and at what price, at  
16 which time ask yourself whether petitioners are  
17 stepping up.

18           Thank you.

19           ARBITRATOR ATTWOOD: Thank you very much.  
20 We all flagrantly violated the new acronyms, but it  
21 was equal violation for all of you.

22           I would like to begin right away with the

1 panel without wasting time with a break, and move  
2 to subpanel one, which is issues III-6, III-7,  
3 III-8, III-9, VI-3-D, is my test of Roman numerals  
4 VII, X, and VII-11.

5 I would like to have Verizon's witnesses,  
6 so we will have the other witnesses. See if we  
7 could put everyone in there.

8 I would like you to identify yourself for  
9 the record, and I would like the Court Reporter to  
10 swear in the witnesses.

11 MR. LATHROP: Roy Lathrop for WorldCom.

12 MR. GOLDFARB: Chuck Goldfarb for  
13 WorldCom.

14 I have an errata sheet with three very  
15 small changes in it. What would be the process for  
16 introducing that?

17 MR. DYGART: Changes to your testimony?

18 MR. GOLDFARB: Changes to the testimony,  
19 yes.

20 ARBITRATOR ATTWOOD: After you're sworn  
21 in, we will bring it in.

22 MR. BUZAROTT: Alan Buzarott, WorldCom.